

LINKYUL

Linking People, Places, and Purpose through HEART

Terms & Conditions

Linkyul | *Linking People, Places & Purpose through HEART*

These Terms and Conditions govern all bookings and tours operated by Linkyul (hereafter “we”, “us”, or “the Company”), a fully licensed Bhutanese tour operator registered with the Department of Tourism, Royal Government of Bhutan.

By confirming your personalised itinerary, you (“the Client”, “you”, or “your”) confirm that you have read, understood, and agreed to these Terms and Conditions in full. Your confirmation and payment of the deposit form a binding contract under the laws of the Kingdom of Bhutan.

Government Compliance

All tours operate in strict accordance with the Tourism Rules and Regulations of the Royal Government of Bhutan.

Booking & Contract

A binding contract is formed upon issuance of our official confirmation invoice and receipt of the 50% deposit after you have reviewed and accepted the personalised itinerary created together with you.

Itinerary Changes

We reserve the right to alter routes, accommodation, or activities due to weather, road conditions, safety, or operational needs. The lead guide’s decision on high-altitude treks is final.

Insurance

Travel insurance is highly recommended. Your policy should cover high-altitude evacuation, medical emergencies, trip cancellation, and repatriation.

Force Majeure

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We are not liable for delays, changes, or cancellations caused by events beyond our control (natural disasters, pandemics, political instability, airline disruptions, etc.).

Liability

We act as agent for suppliers. Our liability is limited to the total land-package amount paid to us. We are not responsible for third-party acts or omissions.

Changes by You

Any changes you request after confirmation (for example, date changes or itinerary adjustments) are subject to availability and may incur amendment fees plus supplier costs.

Complaints

Raise any issue with your guide during the tour. If unresolved, notify us in writing within 14 days of return.

Media

We may use photographs and videos taken during your tour for promotional purposes. Further consent will be sought from you in person upon arrival or through calls during the time of booking. You may opt out at any time by notifying us.

Governing Law

These terms are governed by the laws of the Kingdom of Bhutan. Disputes fall under the exclusive jurisdiction of the courts of Bhutan.

Acceptance

Your confirmation of the itinerary and payment of the deposit constitutes full acceptance of these Terms and Conditions. The version published on our website at the time of confirmation applies.

Last updated: April 2026