

LINKYUL

Linking People, Places, and Purpose through HEART

Payment & Cancellation Policy

Linkyul | *Linking People, Places & Purpose through HEART*

Payment Policy

- A 50% deposit is required to confirm your personalised itinerary after we have co-created it with you.
- Full payment is due 30 days before arrival.
- All payments must be made directly to our authorised account (bank details provided on the invoice).
- Funds are used immediately to secure your SDF, visa, and land arrangements.
- All quoted land-package services (excluding SDF and visa) include the mandatory 5% GST.

Sustainable Development Fee (SDF)

- Adults (12+ years): USD 100 per person per night
- Children 6–12 years: USD 50 per person per night
- Children under 6 years: Exempt

The current rate applies until 31 August 2027. Early arrivals or extensions are charged the full rate.

Visa Fee

USD 40 per person (non-refundable statutory charge).

Cancellation Policy

All cancellations must be sent in writing to info@linkyul.com. Refunds apply only to the Land Package. The SDF is 100% refundable for any nights not spent in Bhutan.

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Season	Cancellation Period	Refund of Land Package
Peak (Mar–May, Sep–Nov)	60+ days prior	100%
	7–59 days prior	50%
	Less than 7 days / No-show	0%
Regular (Jan–Feb, Jun–Aug, Dec)	30+ days prior	100%
	7–29 days prior	50%
	Less than 7 days / No-show	0%

- No refunds for no-shows, late arrivals, or early departures after the tour begins.
- Luxury hotel cancellations follow individual hotel policies.
- Refunds are processed within 4–6 weeks (net of bank charges).

Trekking & Flight Issues

- Voluntary trek exit: No refund for unused days. Alternative standard 3-star hotel accommodation will be arranged at an additional cost of USD 40 per person per night (double occupancy) or USD 80 per person per night (single occupancy).
- Weather-related trek cancellation: Alternative accommodation and transport provided at no extra cost.
- Domestic flight disruptions: Non-refundable; rebooking costs are your responsibility.

Last updated: April 2026